

# Commission TERMS AND CONDITIONS

## 1. Customer Satisfaction

- a. LuveyxDovey can choose to accept or decline a commission for any reasons. (Time issue, style not applicable... etc.)
- b. LuveyxDovey will show you two steps of your commission.
  - i. The outline of the artwork. (After you confirm, I will start coloring)
  - ii. The colored version of the artwork.

During these times, feel free to let me know what you want to be fixed :)

- c. Your commission is fully customizable. However, after you confirm the outline, only small changes can be made after coloring starts. (Note: Big changes will result in extra charges)
  - i. Small changes: change of colors, details forgotten from character reference ...etc.
  - ii. Big changes: change of outfit/position, change of entire background (anything that makes me redraw completely)
- d. The drawing process will take me approximately 3 hours. However, your reply rate plays a major factor as I will need your confirmation to move onto the next steps. This does not apply to group photo commissions, because it will take longer for me to draw extra persons.

## 2. Payment

- a. The commission will only start after the full payment is received.
- b. All prices in USD unless noticed

## 3. Copyright/Usage Policy

- a. You are ALLOWED to:
  - i. Use the commission for personal use  
EX: Printing it out as a poster/mug as a gift
  - ii. Post it on social media
- b. You are NOT ALLOWED to:
  - i. Reproduce the commission commercially unless informed and agreed by LuveyxDovey  
EX: Printing it out as a poster/mug and selling it

## 4. Cancelling/Refunding Policy

- a. LuveyxDovey has the right to cancel/refund the money for your commission at any time with a proper explanation (extremely low chance this will happen)
- b. You are ALLOWED to:
  - i. Cancel the commission by not sending the money to the invoice, but please inform LuveyxDovey
  - ii. Cancel or demand a 80% refund from LuveyxDovey under any circumstance BEFORE the commission started.
- c. You are NOT ALLOWED to:
  - i. Cancel or demand a refund from LuveyxDovey under any circumstances AFTER the commission has started

\*\* Please email [luveyxdovey@gmail.com](mailto:luveyxdovey@gmail.com) if you have any questions, thank you\*\*